

2017-18 ANNUAL REPORT



OUR COMMUNITY. OUR FAMILY.

A message from the Chair and Executive Director.





A community where all members are able to meet their food needs. That is the vision that drives our organization, our partners, and our supporters forward.

For decades, North York Harvest has provided dignified food assistance, education, and long-term food solutions for over 16,000 people per month in northern Toronto. The changing demographics of hunger in our city has presented enormous challenges. Data from the 2018 Who's Hungry report has shown that over the past decade, poverty has migrated from the downtown core into the inner suburbs and food bank visits increased by an astounding 61%. Meanwhile, fundraising during the same period increased by approximately 40%, not including the rate of inflation.

Unfortunately, the migration of poverty is a trend we don't see ending anytime soon. This means that we must continue to grow as an organization - both in terms of the amount of food and funding we must raise as well as the breadth of operations which will address the root cause of food insecurity - poverty.

The 2017-18 fiscal year was a challenging time for us as many worthy causes were competing for the same charitable dollar. We continued to invest in our organization, dedicating funds to new staffing to strengthen our connection with our member agencies, thus facilitating a greater network among neighbourhoods, leading to a sharing of resources and a better understanding of local priorities.

We restructured our Operations team and continued to upgrade our warehouse and food distribution equipment, all with the intention of improving the service we provide to our members and the clients that they serve. As a result, we knowingly incurred a financial deficit for the year, but remained steadfast in fulfilling our mission -- providing emergency food assistance while pursuing longer-term

solutions to food insecurity and poverty. With last year's challenges behind us, we now look forward with an even greater commitment to our goals.

We also spent the year leveraging operational assets to expand the reach and impact of North York Harvest. For instance, our recently announced partnership with FoodReach will enable more non-profit agencies in Toronto to access more nutritious food in a timely manner. Likewise, we partnered with Daily Bread to deliver the Who's Hungry report, an annual update on the state of hunger and food insecurity in Toronto. The information presented in the report has helped generate discussion on an issue that needs to be addressed, and we are proud to be leaders in enacting positive social change.

Of course, the only reason we were able to meet the rising demand was because of our community - donors, volunteers, and staff. Our donors responded generously to our appeals and we are grateful that they have provided us with the necessary resources to enact our mission. Likewise, our volunteers form the backbone of our operations; they have devoted their own time to ensure that our community can meet their food needs. Finally, our staff have gone above the call of duty to ensure that our organization maintains its high standard of excellence.

After a challenging financial result in 2017-18, we are pleased to see that the many investments we made in member agencies, partnerships, and staff have enabled us to have an even more significant impact on addressing the root causes of food insecurity. We are also encouraged by early fundraising results that show we are on track for a successful 2018-19.

We have a great team in place and, with your continued support, we are confident to face and address whatever challenges lie ahead in the coming year.

With Respect,

Josh Neubauer,

Chair

Ryan Noble, **Executive Director**



Food banks are currently facing challenges with responding to changing demographics of hunger. The data from the 2018 *Who's Hungry* report has shown that over the past decade, Toronto has shifted from a city of mostly middle-income neighbourhoods to a polarized one with low-income neighbourhoods concentrated in the inner suburbs.

Low-income neighbourhoods are segregated by income, location and a disproportionate concentration of visible minorities and newcomers to Canada. People living in low-income neighbourhoods have fewer opportunities and experience greater barriers, both of which prevent them from accessing food.

North York Harvest is committed to helping our community meet their food needs. We are ready to work with governments, agencies, volunteers, and our community to deliver long-term solutions to hunger.

We strive to ensure that everyone in our diverse community has full, fair, and unbiased access to all of our services and are actively included in our decisionmaking process.



COLLABORATION

We are dedicated to understanding, learning from, and working cooperatively with everyone in our community.



"I look forward to volunteering at North York Harvest every week. The staff are all devoted to the cause and they treat me like family."

- Angela, Volunteer

"The staff at North York Harvest are very nice and helpful. Supporting people who are less fortunate is what keeps me coming back."

- Kanyinsola, Volunteer

"It's sad to see that some families don't have enough. We all deserve to have our basic needs met. I feel good knowing that my donations will go towards helping people."

- **Lynn**, Donor

"Every year I support North York Harvest with a tribute donation in honour of my friends. It makes all of us feel good to see an organization committed to helping people in need."

- Zita, Donor

"North York Harvest has stepped in to give community agencies better access to fresh, healthy food. The saving in cost and time allow these agencies to focus on service delivery."

- Barbara Emanuel, Toronto Public Health

INTEGRITY

We recognize the importance of being accountable and transparent in our actions and decision-making processes.



"Dempster's has been proudly supporting North York Harvest Food Bank through the annual *Dempster's Global Energy Race* and ongoing product donations since 2016. Together, in partnership with North York Harvest, we want to ensure that the community has access to nutritious food. In doing so, we bring to life our company's belief that *We are One Community*."

- **Sylvia Sicuso**, Senior Manager, Communications, Dempster's

"North York Harvest is passionate and effective in doing whatever they can to reallocate food to people in need. It is thanks to their dedicated volunteers and staff that they are able to make a difference."

Joe Manner

North York Harvest Volunteer & Board Member "North York Harvest's staff give their guidance, resources, and time to us as a member agency. They are an essential guide in developing our program and strengthening our community."

Nikola Donkor

Program Coordinator, All Nations International Development Agency "North York Harvest continues to be a key community partner in the Don Mills and Sheppard community. They support advocacy efforts promoting housing, civic engagements and access to health."

Maria Calvachi

Health Promotion, Flemmingdon Health Centre

EXCELLENCE

We strive for the highest quality in all our work and for the most effective use of our resources.



"We give to North York Harvest because they go beyond feeding people. They are accessible to everyone, regardless of race, colour, religion, age, or education. Everyone in need is made to feel important and are assisted with dignity."

- **Ora Ross**, Mulholland Ross

"North York Harvest supports people who would normally not be able to enter the workforce and makes them feel great about themselves; their staff and volunteers really make our participants feel appreciated."

Virginia Trott

Programme Director, Kohai LIFE "True to its mission, North
York Harvest is constantly
looking for long-term
solutions to food insecurity
and poverty. Our joint
program, Leadership in
Logistics, helps participants
gain in-demand job training
and employment."

Peter Frampton

Executive Director, Learning Enrichment Foundation "North York Harvest plays a vital role as a lead partner of the Oriole Food Space.
Their team of volunteers and staff have persevered to create a welcoming and vibrant space that responds directly to the food needs of our community."

Shelley Carroll

Councillor for Ward 17 Don Valley North

2017-18 SUMMARY FINANCIAL STATEMENTS

Audited finanical statements provided by PwC

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As at August 31, 2018	2018	2017
	\$	\$
Assets		
Current Assets		
Cash	389,141	381,389
Short Term Investments	100,000	259,947
Accounts Receivable	32,631	56,686
Prepaid Expenses	34,514	21,798
Prepaid Expenses	556,286	719,820
	550,280	/19,820
Property and Equipment	275,433	314,998
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	831,719	1,034,818
Liabilities		
Current Liabilities		
Accounts payable and accrued liabilities	144,285	121,582
Obligation under capital lease	3,596	3,755
Deferred grants	155,080	135,019
	302,961	260,356
	1.1.2.0	2 (10
Obligation under capital lease	14,260	2,640
Deferred capital contributions	239,476	288,412
Deterred cupital contributions	556,697	551,408
	550,077	331,100
Net Assets - Unrestricted	275,022	483,410
	831,719	1,034,818

Statement of Operations and Changes in Net Assets

For the year ended August 31, 2018	2018	2017
Revenues	\$	\$
Individual Donations	595,407	618,014
Foundation Donations	566,193	483,702
Corporate Donations	212,521	249,097
Services	177,427	137,590
Community Donations	163,573	144,461
Government	108,147	97,889
Interest & Other Income	55,294	38,772
Special Event Donations	80,154	129,989
Collective Purchase	29,528	16,675
Wage Subsidies	6,309	20,802
	1,994,553	1,936,991
Expenditures		
Food Distribution Program	1,004,733	784,084
Community Programs	668,337	481,212
Fundraising	395,480	446,488
Administration	134,391	139,630
	2,202,941	1,851,414
(Deficiency) Excess of Revenues over		
Expenditures for the Year	(208,388)	85,577
Net Assets - Beginning of Year	483,410	397,833
Net Assets - End of Year	275,022	483,410

Statement of Cash Flows

For the year ended August 31, 2018	2018	2017
	\$	\$
Cash provided by (used in)		
Operating Activities		
(Deficiency) Excess of Revenues over		
Expenditures for the Year	(208,388)	85,577
Items not affecting cash		
Amortization of property & equipment	55,020	65,079
Amortization of deferred capital		
contributions	(48,936)	(60,561)
	(202,304)	90,095
Change in non-cash working capital		
Accounts receivable	24,055	(12,069)
Prepaid expenses	(12,716)	(2,783)
Accounts payable and accrued liabilities	22,703	40,420
Deferred grants	20,061	38,684
	(148,201)	154,347
Investing Activities		
Disposal of short-term investments	259,947	158,673
Purchase of short-term investments	(100,000)	(159,947)
Purchase of property & equipment		(42,717)
	159,947	(43,991)
Financing Activities		
Repayment of capital lease	(3,994)	(3,524)
Deferred contributions: property equipment		25,000
	(3,994)	21,476
Increase in cash during the year	7,752	131,832
Cash - Beginning of year	381,389	249,557
Cash - End of year	389,141	381,389
_		
Non-cash transactions		
Disposal of equipment through capital lease	(3,283)	-
Purchase of equipment through capital lease	18,738	-

Completed audited financial statements including related notes to the financial statements, are available from North York Harvest Food Bank.

Note to the Summary Financial Statements
Applied criteria in preparation of the summary financial statement are as follows:
a) The information in the summary financial statements is in agreement with the related information in the complete financial statements; and b) The summary financial statements contain the information necessary to avoid distorting or obscuring matters disclosed in the related financial statements, including the notes thereto.

Report of the Independent Auditor on the Summary Financial Statements

The accompanying summary financial statements of North York Harvest Food Bank, which comprise the summary statement of financial position as at August 31, 2018 and the statement of operations and changes in net assets and cash flows for the year then ended, and the related notes, are derived from the audited financial statements of North York Harvest Food Bank for the year ended August 31, 2018. We expressed a qualified auditopinion on those financial statements in our report dated February 25, 2019. Those financial statements, and the summary financial statements, on not reflect the effect of events that occurred subsequent to the date of the qualified audit opinion on the audited financial statements.

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organization: Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of North York Harvest Food

Management's responsibility for the summary financial statements

Management is responsible for the preparation of these summary financial statements on the basis described in the note to the summary financial statements.

Auditor's responsibility
Our responsibility is to express an opinion on these summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, Engagements to Report on Summary Financial Statements.

In our opinion, these summary financial statements derived from the audited financial statements of North York Harvest Food Bank for the year ended August 31, 2018 are a fair summary of those financial statements on the basis described in the note to the summary financial statements are potentially misstated to the equivalent extent as the audited financial statements of North York Harvest Food Bank for the year ended August 31, 2018.

The potential misstatement of the audited financial statements is described in our qualified audit opinion in our report dated February 25, 2019. Our qualified audit opinion is based on the fact that in common with many not-for-profit organizations, North York Harvest Food Bank derives revenues from individual, community and special event donations, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, verification of these revenues was limited to the amounts recorded in the records of North York Harvest Food Bank. Therefore, we were not able to determine whether any adjustments might be necessary to individual, community and special event donation revenues, (deficiency) ex revenues over expenditures and cash flows from operations for the years ended August 31, 2018 and August 31, 2017, current assets as a 31, 2018 and August 31, 2017 and net assets as at the beginning and the end of the years ended August 31, 2018 and August 31, 2017.

Our audit opinion on the financial statements for the year ended August 31, 2017 was modified accordingly because of the possible effects of this limitation of scope. Our qualified audit opinion states that, except for the possible effects of the described matter, those financial statements present fairly, in all material respects, the financial position of North York Harvest Food Bank as at August 31, 2018 and its results of operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

PrincewaterhouseCoopers LLP Concord, Canada February 25, 2019

2017-18 COMMUNITY IMPACT

From food drives to monthly gifts, our generous community makes our work possible. Every gift, no matter how small, makes sure we can provide healthy food and support to those who need us most.

Foundation Partners

Atid Charitable Foundation Carol Sharyn Tanenbaum Family Foundation

Catherine and Maxwell Meighen Foundation

CHUM Charitable Foundation David & Carol Miller Foundation

Deanna & Edwin Cohen Family Foundation

Edwards Charitable Foundation George Lunan Foundation

Harry and Toby Jordan Foundation

Henry and Berenice Kaufmann Foundation

Intact Foundation

Keith and Martha Wake Family Foundation

Mackenzie Investments Charitable Foundation

Miriam and Harold Green Family Foundation

Nathan and Lily Silver Family Foundation

RBC Foundation

Salden Foundation

The Harold E. Ballard Foundation

The Schulich Foundation

The Sobey Foundation

Tippet Foundation

Government Partners

City of Toronto City of Toronto - Community **Resources Section** Government of Canada Ontario Trillium Foundation Toronto District School Board

Excellence

The amount of food our volunteers, donors, and staff raised in 2018 was:

1.9 Million lbs

Unique household visits have increased by 3.2% in 2018.

In 2018, **24,028** unique individuals benefited from our member agencies.

786 volunteers selflessly contributed 26,000 hours in 2018.

Food for Everyone

We strive to distribute food that is both nutritious and satisfies our community's unique dietary and cultural needs.

Our **Top 5** food bank items:

Canned Tomatoes

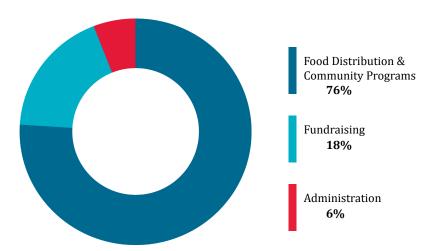
Canned Beans

Canned Fish

Rice

Cooking Oil

How Your Support Helped



A complete list of our supporters can be found on our website.

2017-18 MEMBER AGENCIES

Your generosity allows our network of member agencies to support our diverse community across northern Toronto. From neighbourhood food spaces to afterschool snack programs, you've ensured that every family and individual can meet their food needs. Below is a list of our 2017-18 Member Agencies.

Member Agencies

All Nations International Development Agency

Apostles Continuation Church of Canada Canadian Red Cross

Centre for Spanish Speaking Peoples

Community Share Food Bank, Inc.

Delta Family Resource Centre

Elspeth Heyworth Centre for Women

Ernestine's Women's Shelter

Eva's Initiatives

Sick Kids Centre for Mental Health

Horizons for Youth

Jane Finch Community Ministry

Jane/Finch Community & Family Centre

Lansing United Church

Mount Zion Filipino Seventh-day Adventist

Church

North York Community House

Rexdale Women's Centre

Seneca Student Federation Incorporated

Society for the Living Food Bank

St. Stephen's Anglican Church

St. Vincent de Paul, St. Thomas Aquinas

Conference

Syme-Woolner Neighbourhood and Family Centre

The Triumphant Church of God

Thistletown Food Bank

Trethewey Tenant Group

Unison Health and Community Services

Weston Area Emergency Support

Weston King Neighbourhood Centre

Westway United Church

York Federation of Students

York Memorial Presbyterian Church

York University-Glendon Women and Trans Centre

Yorktown Child and Family Centre Youth Without Shelter

North York Harvest **Community Food Spaces**

Bathurst-Finch Community Food Space Lawrence Heights Community Food Space Oriole Community Food Space

2017-18 BOARD OF DIRECTORS

The Board of Directors is made up of a diverse group of community members who are dedicated to ensuring everyone in Toronto has access to healthy food. These women and men provide the governance for our organization, sharing wisdom, their expertise and leadership.

Josh Neubauer - Chair

Jordan Hill - Vice Chair

Kevin A. Munn - Treasurer

Habon Ali - Secretary

Tony Cancelliere

Marvin Daley

Andre Den Baars

Krista Derksen

Michelle-Ann Hylton

David Krieger

Rachel MacKenzie

Joe Manner

Carm McCormick

Kerry Mitchell

Casey Ramsaran

Kent Sobey

Nathalie Vengal











North York Harvest Food Bank

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