



CHARITABLE BINGO – AMBASSADOR VOLUNTEER

North York Harvest Food Bank

The North York Harvest Food Bank is the primary food bank for northern Toronto, distributing just under 2 million pounds of food through 77 neighbourhood programs, from our centrally located distribution centre, to an area bounded by Hwy. 27, Steeles Avenue, Victoria Park, and St. Clair Avenue/Eglinton Avenue.

An independent, charitable organization, we envision a community where all members are able to meet their food needs. Our efforts are focused in three major areas: developing dignified community food programs, creating public awareness about hunger and its causes and engaging the community in deciding how best to meet its food needs.

Charitable Bingo

North York Harvest has been selected as one of the beneficiaries of the charitable bingo at Rama Toronto East Gaming Centre located at 991 Kennedy Rd. M1P 2K5 (south of Lawrence). The money received will go towards food purchasing and distribution.

We are looking for volunteers to act as North York Harvest's Ambassadors.

Details

Training: Ontario Charitable Gaming Association, will ensure volunteers are knowledgeable about responsible gambling and the Play Smart program.

Schedule: Each volunteer session is 2 hours during the operating hours of the facility.

Scheduling is expected to be made at least one month in advance.

Requirements:

- Must be 19 or older (Rama Toronto East Gaming Centre is a licensed facility)
- Proper dress code
 - Conservative dark pants/skirts
 - Collared shirt with NYH logo (to be provided by NYH)

- Name tag (to be provided by NYH)
- Footwear – no flip-flops/crocs/beach footwear
- Minimum commitment of 3 months

Duties:

- Ambassador for NYH and support customer service by:
 - Standing at the front entrance checking to make sure that customers are fully vaccinated by using the new provincial app.
 - At end of shift, helping to wipe tables, logging off any computers left on and straightening any chairs and computers

Expectations:

- To have read and understood the Accessible Customer Service Training
- Be on time.
- May not participate in any gaming activity or purchase gaming products during shift
- Not allowed to engage in any other fundraising activities or promotion
- May not accept tips
- No use of cell phones during volunteer shift (if phone use is needed, please go to lobby)

Non-compliance may result in financial repercussion, including cancelation of permit.

VOLUNTEER

MANAGER, VOLUNTEER SERVICES

Name: _____

Name: _____

Signature: _____

Signature: _____

Date: _____