

# ANNUAL REPORT

2020-2021







## OUR VISION

A community where all members are able to meet their food needs.



## OUR MISSION

To engage our community in meeting the food needs of northern Toronto by providing dignified food assistance, education, focused advocacy, and long-term food solutions.



## OUR VALUES

### Access and Inclusion

We strive to ensure that diverse members of our community have full, fair and unbiased access to our services and are included in decision making.

### Collaboration

We are dedicated to understanding, learning from, and working cooperatively with community members.

### Integrity

We recognize the importance of being accountable and transparent in our actions and decision making processes.

### Excellence

We strive for the highest quality in all our work and for the most effective use of our resources.



# STANDING TALL AT THE CROSSROADS

We were wrong.

In the 2020 edition of our “Who’s Hungry?” report, co-authored with the Daily Bread Food Bank, we made the unhappy prediction that food bank usage in Toronto might rise to an alarming 1.4 million visits in the next year. In November 2021, we revealed that number to have actually reached 1.45 million, with new users outnumbering existing clients for the first time. This spike in the need for food bank services by a staggering 47% across the city compared to the previous year leaves our society standing at a crossroads: do we continue to allow food banks to be relied upon as a band-aid solution to the deepening crisis of food insecurity in our city, or do we use our experience and the lessons we’ve learned — before and especially during the pandemic — to fight for systemic change in a bolder, more holistic way? It’s time for us all to take a stand, to choose that second path with a renewed sense of urgency, strategy, gratitude and care for our neighbours to not just survive, but thrive.

The urgency is obvious. As we enter the third year of the COVID-19 pandemic, public financial supports have been limited,

moratoriums on evictions have ended, the cost of living is surging, and an erratic cycle of business closings and re-openings have made steady employment difficult for too many. We face a crisis in both the short term and the long term as the need for emergency food has been greater than ever but the complexities of solving food insecurity have only grown more tangled. The time for bolder action is now.



Our strategy is to stay focused on what impacts our community most. Since our creation in 1986, North York Harvest has always strived to help the most number of people despite limited resources but now more than ever, we need to push harder for wider support. We have called upon all three levels of government to implement a broader poverty reduction strategy. Providing emergency food is simply not enough when our neighbours don’t have proper access to affordable housing, non-precarious employment, universal dental and pharma plans, adequate transit, reliable Internet service, and access to childcare. Food banks are simply not a solution for a decaying winner-take-all society and we have been louder in saying so.

We are grateful to be a part of a community outspoken and united in service and care. Our volunteers, our staff, our donors, our community partners — all of them have come together to create something richer

than any of us might achieve alone. We are working together, and with an increasingly eclectic array of partners outside the emergency food space, to create a better system, one that can weather our current storm while building a more resilient future for all.

As we work together to end this pandemic, we are fighting to survive but we must also fight to thrive. We will continue to maximize our resources on behalf of the communities we serve but also to invest in those communities and encourage others to do the same, with our FoodReach portal serving more non-profits, our job enhancement training for those receiving social assistance, and our ever-growing collaborations with new and innovative partners.

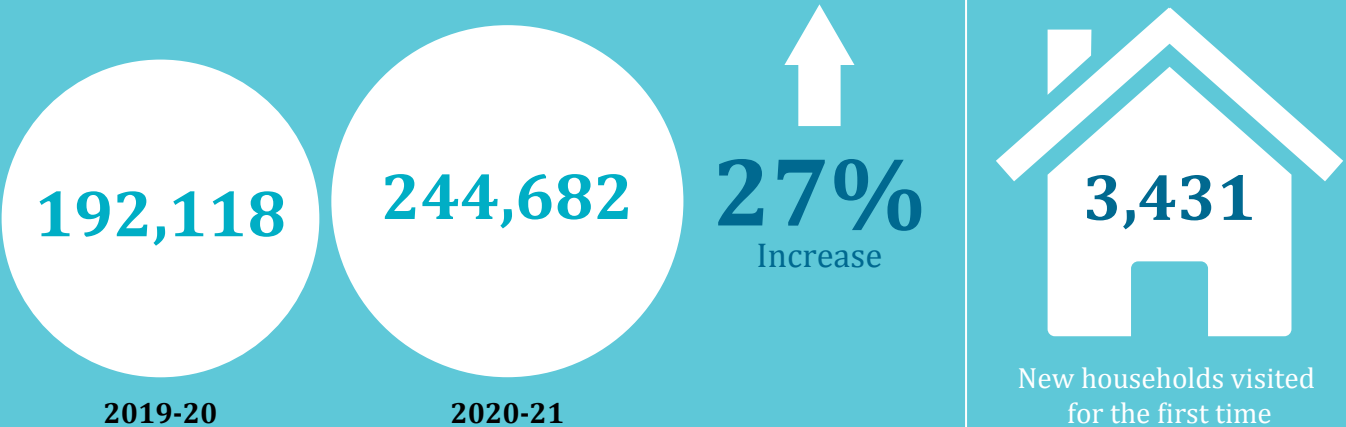
We have chosen our path, working to engage more and strengthen our reach, and we’re grateful to have you walk with us.

Habon Ali  
Chair

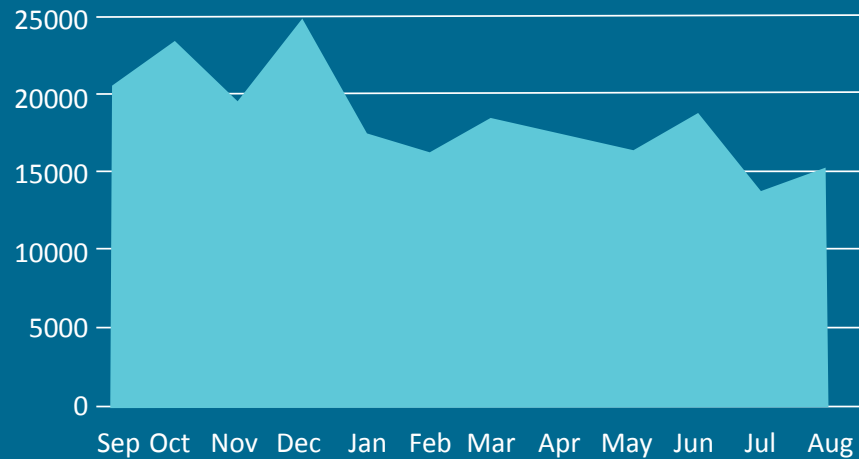
Ryan Noble  
Executive Director

# IMPACT BY NUMBERS

Total number of visits from September 1, 2020 – August 31, 2021



## Monthly Visits



Average monthly visits

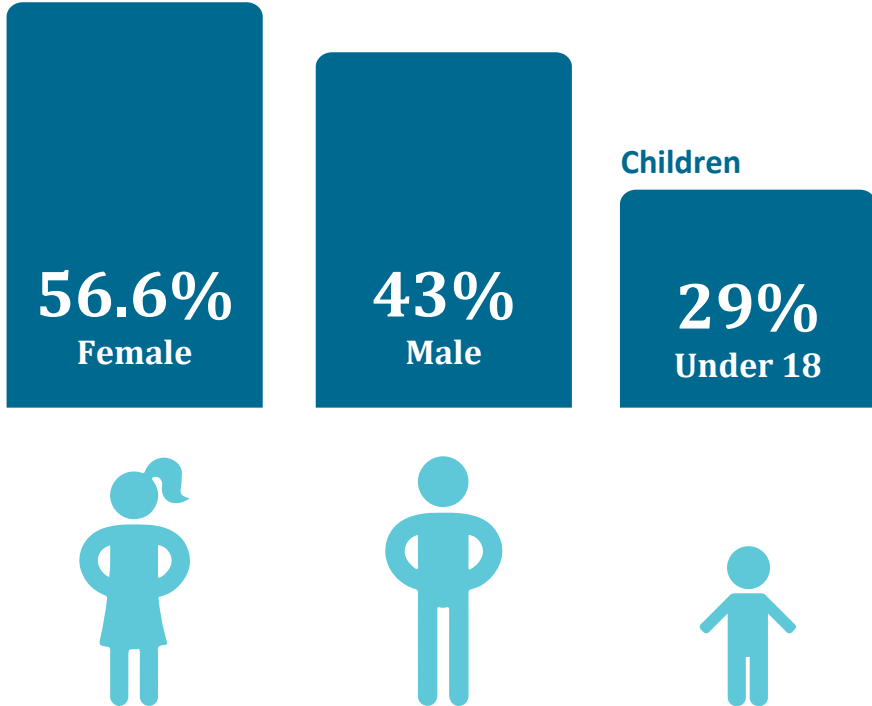
**20,390**

Busiest months

October **24,005**

December **24,893**

# OUR CLIENTS



Seniors comprise the fastest growing segment among our clients

**40%**

growth over the past 4 years

Seniors (65+)

**12%**



Based on self-identified race, our clients from the Black, Middle Eastern and Southeast Asian communities are disproportionately represented compared to the population in the City of Toronto.

Self-identified Race	Percentage of North York Harvest Community	Share of City of Toronto Population*
White	26%	48%
Black	18%	9%
Middle Eastern	17%	4%
Southeast Asian	15%	7%
Latin American	4%	3%
South Asian	10%	13%
East Asian	4%	13%

\* Data from Toronto Public Health May 2021

**45%**

Clients identified as having long-term disability or illness

**54%**

Percentage of clients who have completed post-secondary education

**72%**

Average percentage of total income spent on rent & utilities

## Food Distribution (lbs)

**13%**

more food distributed through the network

**67%**

more top priority foods (cooking oil, canned fish, rice/pasta, beans/lentils, canned tomatoes) distributed





## STANDING ROOTED IN OUR VALUES

COVID-19 has affected us all but for community members already dealing with a variety of financial stressors, the ongoing shockwaves of the pandemic over this past year hit them disproportionately. As they turned to North York Harvest in record numbers, we were able to support our communities during this storm by staying firmly rooted in our core values of *access & inclusion, collaboration, integrity* and *excellence*.

### Access & Inclusion

The COVID-19 pandemic forced us all to help in broader ways. North York Harvest organized and promoted vaccine clinics on behalf of our community members who faced barriers like being unable to take time off work or lacking transportation to go beyond their neighbourhoods. In fact, we booked 5,000 vaccine appointments for our community members. We also provided PPEs and allocated part of our COVID-19 funding to close to 30 programs in our network so that they could maintain their services.



### Collaboration

This spirit of joint effort is essential to what we do and has been a lifeline during these challenging times. Our community food spaces at Albion and Jane & Sheppard Libraries are prime examples. When agencies in high-volume areas were forced to close, our partnerships with the City of Toronto and Toronto Public Library allowed us to replace them with weekly pop-up food banks at their branches. Society for the Living, one of our member agencies, now leads the program at Jane & Sheppard Library, while a North York Harvest team operates the Albion site. Several other partners were critical to enabling these services. Our long-time supporter, Cadillac Fairview, provided upgraded retail-style shipping containers, and La Fondation Emmanuelle Gattuso provided funding to turn the containers into safe, welcoming and accessible food banks by powering and equipping them with shelving, ramps, refrigerators and freezers. They also supported local youth artists to decorate and animate the containers through a project with ArtStarts, a community arts organization.

### Integrity

Being accountable and transparent in our actions and decision-making processes is of utmost importance to North York Harvest. That was one of the reasons why we established our Agency Council – inviting our member agencies, all independent organizations, to have a greater say in how we can support them with food distribution, best practices and other available resources.

In addition to expressing our gratitude for our donors, we always look for opportunities to keep them informed on how North York Harvest is addressing the immediate needs of the community as well as the long-term solution to food insecurity. Over time, our transparency and open dialogues have resulted in ongoing support from engaged donors year after year. The Schulich Foundation, for instance, saw the rising need for North York Harvest's services and decided to lead a matching campaign in order to invite additional support.



### Excellence

“Each and every employee and volunteer advocates for those in need of assistance, and they do this without judgement and with the dignity that every person deserves,” says Lela F, a long-time supporter who volunteers in different capacities within the organization.

A commitment to excellence is the foundation of our efforts and we are inspired each day by the commitment of our team of volunteers, staff, community partners and supporters working together.

While providing emergency food for those in need will remain a critical part of our mission, North York Harvest is heightening its efforts in addressing the root causes. After all, food insecurity impacts all of us — morally, economically and socially. It is incumbent upon all of us to contribute to both the short-term solution of ensuring our neighbours have food on their tables today and the long-term solution of creating a future free from poverty.



# 2020-2021 FINANCIAL STATEMENTS

Year ended August 31, 2021

Statement of Cash Flows	2021	2020
	\$	\$
<b>Cash was provided by (used in)</b>		
<b>Operating Activities</b>		
Excess of revenue over expenditures	618,211	172,804
Adjustments required to reconcile excess of revenue over expenditures with net cash provided by operating activities		
Amortization of capital assets	81,764	74,343
Amortization of deferred capital contributions	(52,336)	(55,652)
Changes in non-cash working capital balances		
Receivables	11,851	(39,527)
Prepaid expenses	(26,568)	(1,074)
Accounts payable and accrued liabilities	(606,945)	819,860
Deferred revenue	655,237	222,813
	681,214	1,193,567
<b>Investing Activities</b>		
Purchase of capital assets	(58,481)	(213,920)
Purchase of short-term investments	666	(100,000)
	(57,815)	(313,920)
<b>Financing Activities</b>		
Capital contributions received	47,248	173,555
Payments of obligations under capital leases	(17,531)	(16,678)
	29,717	156,877
<b>Increase in cash during the year</b>	653,116	1,036,524
<b>Cash - beginning of year</b>	1,463,270	426,746
<b>Cash - end of year</b>	2,116,386	1,463,270



Statement of Financial Position	2021	2020
	\$	\$
<b>Assets</b>		
<b>Current Assets</b>		
Cash	2,116,386	1,463,270
Short-term investments	199,334	200,000
Receivables	143,804	155,655
Prepaid expenses	61,211	34,643
	2,520,735	1,853,568
<b>Capital Assets</b>	443,860	467,143
	2,964,595	2,320,711
<b>Liabilities and Net Assets</b>		
<b>Current</b>		
Accounts payable and accrued liabilities	378,914	985,859
Deferred revenue	1,131,007	475,770
Current portion of obligations under capital leases	18,429	17,531
	1,528,350	1,479,160
<b>Obligations under capital leases</b>	57,168	75,597
<b>Deferred capital contributions</b>	306,706	311,794
	1,892,224	1,866,551
<b>Net Assets</b>		
Contingency fund	626,000	-
Unrestricted	446,371	454,160
	1,072,371	454,160
	2,964,595	2,320,711

Statement of Operations	2021	2020
	\$	\$
<b>Revenue</b>		
Individual donations	1,213,701	1,094,002
Foundation donations	1,071,853	864,794
Government grants	598,656	475,318
Community donations	501,407	298,178
Corporate donations	449,716	302,439
COVID-19 funding from Food Banks		
Canada and Feed Ontario	310,582	566,498
Services	226,276	175,330
Special event donations	140,845	69,732
FoodReach	137,566	84,985
Interest & other income	101,802	127,299
Discount on gift card purchases	-	140,625
Insurance proceeds	-	60,506
Funding for food purchases	-	21,947
	4,752,404	4,281,653
<b>Expenditures</b>		
Food distribution operation	1,644,219	1,188,233
Food distribution - food and gift card purchases	344,429	1,299,637
Community food banks and programs	1,249,896	826,870
Grants to member agencies	67,328	92,171
Administration	220,341	154,753
Fundraising	493,112	473,416
FoodReach	114,868	73,769
	4,134,193	4,108,849
<b>Excess of revenue over expenditures</b>	618,211	172,804

## THANK YOU

The generous support of our volunteers, donors, partners and staff enabled North York Harvest to provide much needed support to community members who experience food insecurity and, at the same time, contribute to long-term solutions.

This is a partial listing of those who have contributed \$1,000 or more at the time of printing.

### Individuals

Anonymous  
 Marie Abraham  
 Paula Aquilla  
 Jessica Armstrong  
 David Atkinson  
 Dr. Simon Carette  
 Shaun Darchiville  
 Andre Den Baars  
 Jean R. Desgagne  
 H. Roslyn Devlin  
 Richard Dufresne  
 Keltie and Mark Ellwood  
 Gordon J. Feeney  
 David and Lisa Fickel  
 Mildred Frank  
 Don and Wendy Fraser  
 Leslie Gage  
 Stephen and Nancy Gangbar  
 Michael Gans and Nancy Wittman  
 Angela and Anthony Gaspari  
 James E Gregory  
 Yinqing Gu  
 Vic and Marion Hepburn  
 Michael and Sheila Holland  
 Brenda Humphreys  
 Tammy Klein  
 Simon and Elaine Ko  
 Boris Kogut  
 Miri Hadas Koller  
 M. Olivia Lee  
 Harriet Lewis  
 James P. Long  
 Laurie MacLachlan  
 Barbara Woodcock McCaffrey  
 Paul and Phyllis Malette

Paul and Teresa Mastrodicasa  
 Lynne-Anne McFeetors  
 David and Arti Meyers  
 Judith and Clinton Miller  
 Eleanor Millman and Daniel Green  
 Philip Moller  
 Thomas Molloy  
 Bhavesh Muni  
 Kevin Munn  
 Kenneth Murphy  
 Macy Ng  
 Margaret Nightingale  
 Ryan Noble  
 Marney Opolsky  
 Young Park  
 Dr. Kavitha Passaperuma  
 Victor and Esther Peters  
 Ernie Pinn  
 Murray Poulton  
 Rizwan and Eloisa Rana  
 Thinnalur Ravishankar  
 John and Dorothy Reid  
 B Richardson  
 Ed Richardson  
 Barbara Ritchie  
 Lori Ryerson  
 Sam Samivand  
 Geno and Carmela Scopelleti  
 Eleanor Stainsby  
 Steve and Jennifer Graff  
 Peter Tasker  
 Allan R. Taylor  
 Shirley Townsend  
 John and Josie Watson  
 Lynn Wheatley  
 Anita Zelcer  
 Peter Zissis



## Organizations

AbbVie Corporation  
Aga Khan Museum  
Agricola Lutheran Church  
AMAPCEO  
Andrew Bernstein Professional Corp  
Berkshire Axis Development Group  
Biopharma Services Inc  
Bloom Burton Securities Inc  
Cadillac Fairview Corporation Ltd  
Cajoda Holdings Inc  
Cameron Public School  
Canadian Western Trust Company  
Carick Home Improvements  
CCL Industries Inc  
Centrecorp Management Services Ltd  
Centura Tile Ltd  
CFO Capital  
Chaitons LLP  
Church of Universal Love  
CIBC  
Citi College  
Colas Canada Inc  
CompuVision Systems Inc  
Crestwood Preparatory College  
Crosslinx Transit Solutions - Constructors  
Dalton Pharma Services  
Davis Orthodontics  
Dell Technologies  
Deloitte LLP  
Don Mills Baptist Church  
Dr. Shourideh-Ziabari Medicine Professional Corp  
Earl Haig Secondary School  
Eckler Ltd  
Elementary Teachers' Federation of Ontario  
Elementary Teachers of Toronto  
Fairview Church of God  
Faith Sanctuary Pentecostal Church  
Fat Bastard Burrito (Weston / 401)  
Feed Ontario  
Fifth Church of Christ, Scientist, Toronto

Food Banks Canada  
Food Health & Consumer Products of Canada  
Forest Hill United Church  
Forum Equity Partners  
G4S Canada  
George Weston Limited  
Graywood Developments  
Greater Toronto Apartment Association  
Green Shield Canada  
Havergal College  
Heathbridge Capital Management Ltd  
HTS Engineering Ltd  
IATSE Local 873  
Iglesia Ni Cristo Church of Christ  
Immanuel Baptist Church  
Insurance Bureau of Canada  
Intrepid Quantity Surveying Inc  
IPEX Inc  
Ivari  
J. S. Cheng & Partners Inc.  
J's Barbershop  
KPMG LLP  
Krygier Wealth Management  
Lester B. Pearson Elementary School  
Loblaw Inc  
Maple Downs Golf and Country Club  
Morguard Investments Limited  
Morson International Inc  
Multi Health Systems Inc  
National Money Mart  
Noor Cultural Centre  
North Toronto Group of Artists  
North York Chinese Baptist Church  
North York General Hospital  
North York Periodontal Centre  
Northcrest Developments  
Onex Corporation  
Ontario Medical Association, District 11  
Orlando Corp  
Oulahen Team Realty Inc  
Perry Lui Dentistry Professional Corp  
PI Fine Art

Pomerleau  
Progistix Solutions Inc  
Purolator Inc  
PwC Vaughan - Real Estate/PCS Group  
Rama Gaming House Toronto East  
RiskCheck Inc  
Sanofi Pasteur  
SCC Ontario Chapter  
Sisters of the Good Shepherd  
Sone Rovet Chasson LLP  
SSQ Financial Group  
St. Christopher's Anglican Church  
St. John's York Mills Anglican Church  
St. Timothy's Anglican Church (North Toronto)  
Steelworkers Humanity Fund  
Summa Engineering Limited  
Synergy Partners Consulting Ltd  
TAS- D.S. HOLDINGS INC  
Techify Inc  
Temple Emanu-El  
The Cavendish Bridge Club  
The Mulholland Ross Real Estate Group  
The Weston Golf & Country Club  
Timothy Eaton Memorial Church  
Tires Tires Ltd  
Toronto Accolades of Harmony Inc  
True North Commercial LP  
UNIFOR  
UNIFOR - Local 112  
University Women's Club North York  
Walmart Canada Corp  
Warner Brothers Entertainment Canada Inc  
Worton Manufacturing Company Ltd  
York Cemetery and Funeral Centre  
York Lions Club  
Youth and Philanthropy Initiative Canada

## Foundations

Bear Family Foundation  
Britton Smith Foundation  
Carol Sharyn Tanenbaum Family Foundation

CHUM Charitable Foundation  
Clark Family Foundation  
Echo Foundation  
Edwards Charitable Foundation  
Enterprise Rent A Car Canada Foundation  
George Cedric Metcalf Charitable Foundation  
George Lunan Foundation  
Georgina Foundation  
Green Shield Canada Foundation  
Group Vinci & Foundation Vinci  
Henry and Berenice Kaufmann Foundation  
Homeless Cars  
K. M. Hunter Charitable Foundation  
La Fondation Emmanuelle Gattuso  
Lee Tak Wai Foundation  
Mackenzie Investments Charitable Foundation  
Martin Foundation  
Mazon Canada  
Nelson Arthur Hyland Foundation  
Ontario Realtors Care Foundation  
Ontario Trillium Foundation  
RBC Foundation  
Rubisov Family Foundation  
St. Andrew's Charitable Foundation  
The Benjamin Foundation  
The Hylcan Foundation  
The Light Foundation  
The Murray Frum Foundation  
The Norman & Margaret Jewison Foundation  
The Schulich Foundation  
Tippet Foundation  
Tishan and Nicole Mills Foundation  
Ward Family Foundation  
William Birchall Foundation



## NORTH YORK HARVEST MEMBERS

### North York Harvest Network

ANIDA  
Apostles Continuation Church of Canada  
Canadian Red Cross  
Centre for Spanish Speaking Peoples  
Community Share Food Bank, Inc.  
Delta Family Resource Centre  
Elspeth Heyworth Centre for Women  
Ernestine's Women's Shelter  
Eva's Initiatives  
Falstaff Food Bank  
Horizons for Youth  
Jane Finch Community Ministry  
Jane/Finch Community & Family Centre  
Lansing United Church  
Mount Zion Filipino Seventh-day Adventist Church  
North York Community House  
North York YMCA  
Rexdale Women's Centre  
Room to Grow Food Bank  
Seneca Student Federation Incorporated  
Garry Hurvitz Centre for Community Health at SickKids  
Society for the Living Food Bank  
St. Alban's Boys and Girls Club  
St. Stephen's Anglican Church  
St. Thomas Aquinas Food Bank  
Syme-Woolner Neighbourhood and Family Centre  
The Triumphant Church of God

Thistletown Food Bank  
Tobermory Food Bank  
Tretthewey Tenant Group  
Unison Health and Community Services  
Weston Area Emergency Support  
Weston King Neighbourhood Centre (Mount Dennis Neighbourhood Centre Satellite site)  
York Federation of Students  
York Memorial Presbyterian Church  
York University-Glendon Women and Trans Centre  
Youth Without Shelter

### North York Harvest Community Food Spaces

Albion Library  
Bathurst-Finch  
Lawrence Heights  
Oriole

### Board of Directors

Habon Ali (Chair)  
Christine Farrugia (Vice Chair)  
Carm McCormick (Treasurer)  
John Lee (Secretary)  
Tori Buffery  
Sharmini Fernando  
Kelly Jackson  
Rachael MacKenzie-Neill  
Casey Ramsaran  
Nathalie Vengal







**NORTH YORK  
HARVEST  
FOOD BANK**



**North York Harvest Food Bank**  
116 Industry Street, Toronto, ON, M6M 4L8  
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[www.northyorkharvest.com](http://www.northyorkharvest.com)  
Registered Charity No. 11906 2495 RR0001

